



For any inquiries please reach out to:

Customer Service – 1-888-583-3983 Email: support@solidifi.com

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Western Canada: **Irena Sakic** P: (778) 228-9976 E: isakic@solidifi.com

IMPORTANT :

- Underwriter full email address must be entered to ensure receipt by Attain Non Prime underwriter
- Full Attain Non Prime loan reference # must be entered to ensure receipt by Attain Non Prime underwriter

Solidifi Values™ URL <https://values.solidifi.com>

Logging into Solidifi Values™

The login page for Solidifi Values™ features the company logo and tagline 'Next Generation Valuation Services'. It prompts users to sign in and offers two login paths: 'Registered User Login' and 'Borrower Login'. The 'Registered User Login' section includes fields for 'Login Name' and 'Password', with a 'Forgot your password?' link and a 'LOGIN >' button. The 'Borrower Login' section includes fields for 'Access Code' and 'Order #', with a 'LOGIN >' button. An orange arrow points from the 'Borrower Login' section to the right, towards the explanatory text.

Borrower to enter Access Code & Order # to make payment for Appraisal

Broker to enter User ID & Password to Login

(If you require a Solidifi user ID Please submit your contact and brokerage information to support@solidifi.com)

The 'Create New Order' page has a top navigation bar with 'Create New Order', 'View Orders', and 'My Information'. A left sidebar contains 'Quick Links' such as 'My Summary', 'In progress (2)', 'Completed (0)', and 'Cancelled (0)'. The main content area has tabs for 'List Of Orders', 'Search', and 'Messages'. Below these is a table with columns: Action, Order #, Client Status, Created, and Due Date. An orange arrow points from the 'Create New Order' button in the top navigation bar to the right, towards the explanatory text.

Creating a New Order

Click 'Create New Order' to begin placing your order



Express Order Screen

Subject Property

Address Search (new)

3704 ELLESMERE RD TORONTO ON

Street Number * 3704 Street Name * ELLESMERE Street Type * RD

Unit/Subtype City / Town * TORONTO Province * Ontario

Postal Code (optional) * M1C 1N6 Legal Description

Property Type * Please Select Estimated Lot Size

Square Footage Region Type Urban

Location Verified

Google

Enter Subject Address

Select Service Type

Client Information

Appraisal For / Lender *

Products

Service * Full Inspection

File Information

Borrower First Name * Borrower Last Name * Loan Ref. #

Purpose * Please Select Service Type Option * Please Select Purchase Price / Estimated Value

Mortgage Amount LVR Ratio 0% Progress Inspection Please Select

Loan Disclosure Date

Notifications and Delivery Options

Primary Underwriter's Email *

Select Your Appraiser(s)

Select Your Appraiser(s) [User Icon]

Access Instructions

Enter File Information & Lender Reference # **C000xxxxxx**

Enter Underwriter's email address
xxxxx.xxxxx@attainmortgage.com

Select Your Appraisers

Access Instructions

Enter the information below needed to access the subject property.

Person to Contact *

Relationship *

Evening Phone *

Email

Notes

Special Instructions

Notes

File Attachment

Please submit your appraisal request and either upload any supporting documents using the file attachment tool below, or fax them to 1-866-217-2767. For any large plans/blueprints/etc. which cannot be copied or uploaded, please include any specific instructions for the appraiser in the 'Special Instructions' section (e.g. How the appraiser can obtain the plans/blueprints directly from the Client or from another contact as appropriate).

Enter Access Instructions


Enter Special Instructions (if required)

Upload Attachment (if required)

Select Payment Method

☒ Credit Card

☐ Borrower Pay - Credit

*Card Type **VISA** 

Visa

*Credit Card Number

*Name on Card

*Expiry Date

Month

Submit Order

The appraisal fee may be increased due to unique features of the property and/or location of the property. Your lender and/or broker will be notified of any increases.

[Refunds and Cancellation Policy](#)

Select Payment Option

Click Submit Order to create

(If the borrower is to pay Payment instructions will be sent to the email address provided)

Thank-you for choosing  for your appraisal!